

### **3 – Terms and Conditions:**

#### Half Price/Reduced/Free line rental & cash back special offers:

On all our offers, you must remain on the selected tariff for a minimum period of six months, if you change your tariff before this period then you will invalidate any claim due to you and will incur penalty charges of up to £350, this will automatically be debited from your card.

Half-price, reduced and free line rental offers are by 'cashback' redemption, whereby a monetary figure payable partly by our company will result in the overall line rental cost over the course of a 12 month contract equalling that of the offered amount. In many cases all, or part, of the stated reduced monthly line rental will be deducted directly at the billing stage by the network provider themselves.

Offers will only be payable by us after 6 months of the contract commencement date. In order to initiate your claim you will be required to submit copies of the service provider's monthly statement. With claims after 6 months all statements up to and including a statement indicating the contracts have been connected over 6 months must be submitted. Please submit your copies of your mobile phone statements to the following address:

Connections Department  
Expansys Ltd  
Rutherford House,  
Manchester Science Park.  
Manchester  
M15 6JJ

Your claim will be processed once the relevant statements have been received. Should you not receive communication from us within 48 days of sending the statements, contact us at [rebates@expansys.com](mailto:rebates@expansys.com). Your claims need to be submitted within 7 months from the date of commencement of your contract. Late claims cannot be processed and invalidate all subsequent rebate payments. Any submitted bills which indicate non-payment, or overdue payments, will immediately invalidate any cashback claims.

Cash backs are payable within 28 working days of Expansys Ltd receiving your bills either by BACS payment directly in your account, or by cheque. Cash backs will ONLY be payable in the nominated account for direct debit.

**CASH BACKS HAVE TO BE CLAIMED WITHIN 7 MONTHS FROM DATE OF CONNECTION.**

We recommend you send us copies of the statement as we will not be able to return original copies. Due to the level of statements received we can not confirm receipt. Therefore we suggest when posting the statements you use recorded or special delivery.